

Privacy Policy

Frame Psychology by Total Health

Frame Psychology by Total Health is committed to protecting your privacy and handling personal information responsibly. This Privacy Policy describes how information collected through this website may be used and protected.

Frame Psychology by Total Health endeavors to handle personal information in accordance with applicable laws and professional obligations, including the Data Protection Act (2021 Revision) of the Cayman Islands.

Information Collected

When you visit this website or submit an inquiry through the contact form, you may voluntarily provide personal information, including your name, telephone number, email address, and information relating to your reason for seeking services.

This information is used to respond to inquiries, facilitate appointment requests, and provide information regarding available services.

Website Inquiries

Submitting information through this website or contacting Frame Psychology by Total Health does not establish a psychologist-client relationship. A therapeutic relationship is established only after appropriate intake procedures and informed consent have been completed.

Website communications should not be used for emergencies or urgent mental health concerns. If you are experiencing an emergency or are concerned about your immediate safety, please contact emergency services or proceed to the nearest emergency department.

Confidentiality and Electronic Communication

Reasonable efforts are made to protect the confidentiality of information submitted through this website. However, electronic communication carries inherent risks and cannot be guaranteed to be completely secure. More detailed information regarding confidentiality and electronic communication is provided to clients during the informed consent process.

Use and Disclosure of Information

Information collected through this website is used only for purposes reasonably related to responding to inquiries, scheduling appointments, and providing psychological services. Personal

information will not be sold or disclosed to third parties except where required or permitted by law or as reasonably necessary to provide services.

Electronic Records and Third-Party Services

Frame Psychology by Total Health maintains separate clinical records and utilizes secure electronic systems and third-party service providers, including SimplePractice, for scheduling, documentation, and communication. These providers maintain their own privacy and security practices.

Cookies and Website Analytics

This website may use cookies or analytics tools to improve website performance and user experience. These technologies are used only to the extent reasonably necessary for these purposes.

Data Protection

Reasonable administrative, physical, and technical safeguards are used to protect personal information. While every effort is made to maintain the security of electronic information, no method of transmission or storage can guarantee absolute security.

Your Rights

Subject to applicable laws and professional obligations, you may request access to personal information maintained by Frame Psychology by Total Health and request correction of inaccurate information.

Changes to this Policy

This Privacy Policy may be updated periodically. The most current version will always be available on this website.

Contact

Questions regarding this Privacy Policy may be directed to:

Frame Psychology by Total Health
Grand Cayman, Cayman Islands
[Info@totalhealth.ky]

